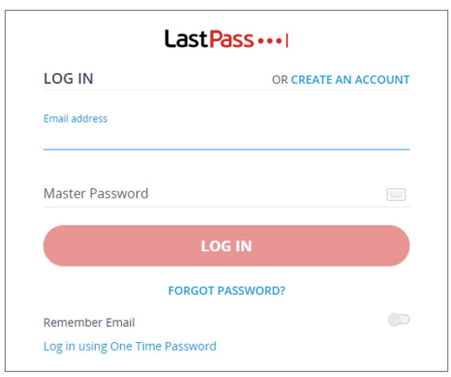
VeriMark™ IT Setup Guide

Kensington takes pride in making our comprehensive installation guides easy to follow with simple illustrations and step-by-step instructions. This guide will walk you through setup and help you get to know your VeriMark™ IT.

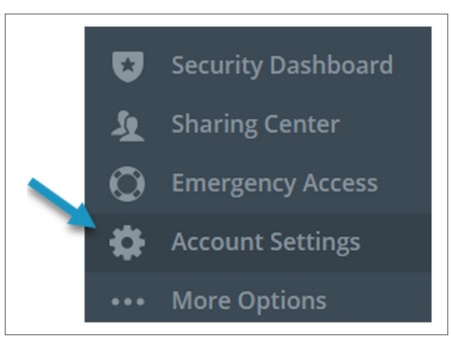
Please update operating system (Windows 10) before setting up Verimark. If using an online service for WebAuthn make sure you use the latest browser version (Edge, Chrome, Safari and Firefox.)

VeriMark™ IT LastPass Setup Guide

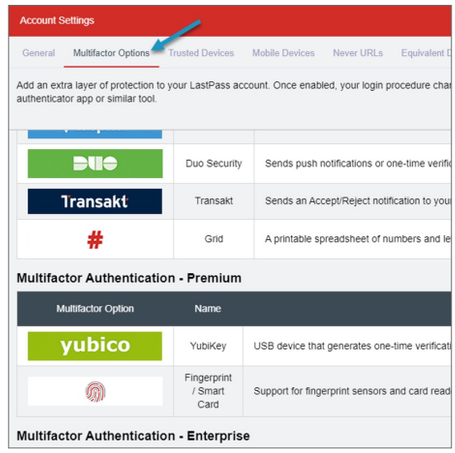
1. From your computer, **Log in** to your LastPass account using username and password



2. Once logged in, click on **Account Settings** from the left navigation pane



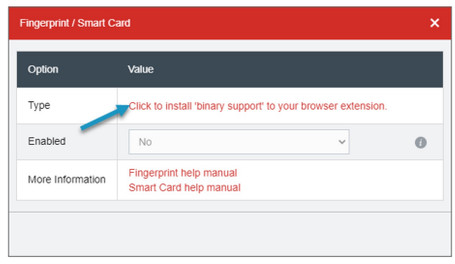
3. From the Account Settings page, click on **Multifactor Options**



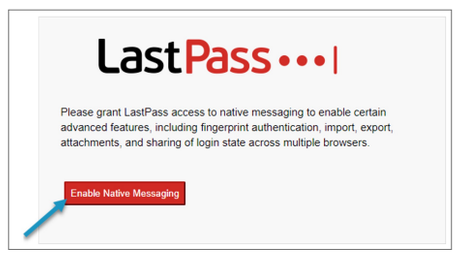
4. Scroll down and find the section for "Multifactor Authentication – Premium" and click on the **Edit Icon** next to Fingerprint / Smart Card

Note: You must have a Premium (not a free account) to use this service.

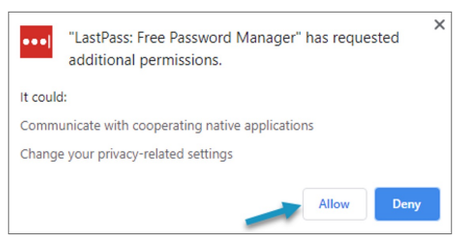
5. With the Fingerprint / Smart Card window open, click on **"Click to install 'binary support' to your browser extension"**



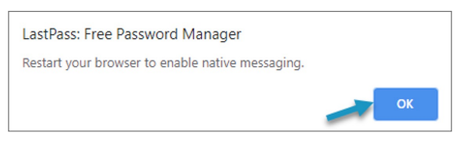
6. Click **Enable Native Messaging** when prompted



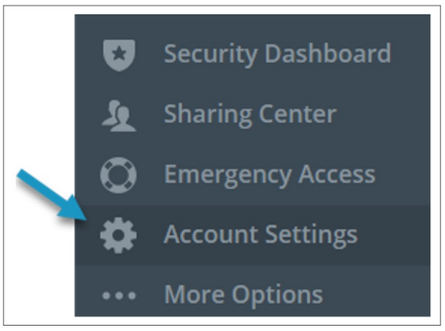
7. Review the permissions prompt and select **Allow**



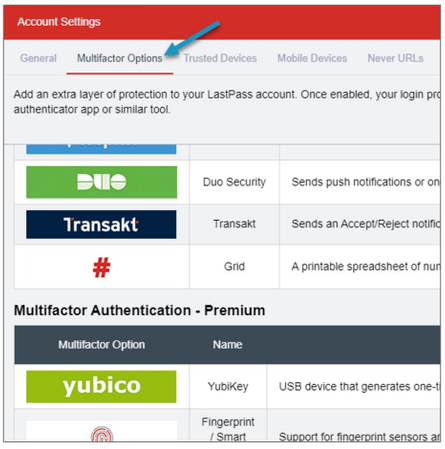
8. When prompted click **OK** and **restart your browser** (i.e. close the browser and relaunch it)



9. **Log back into** LastPass and click on **Account Settings** from the left navigation pane



10. From the Account Settings page, click on **Multifactor Options**

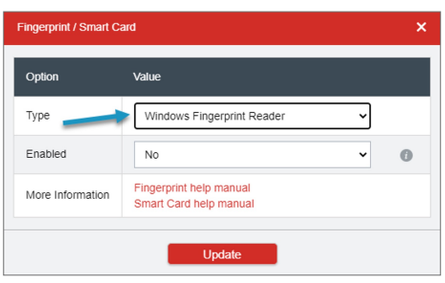


11. Scroll down and find the section for "Multifactor Authentication – Premium" and click on the **Edit Icon** next to Fingerprint / Smart Card

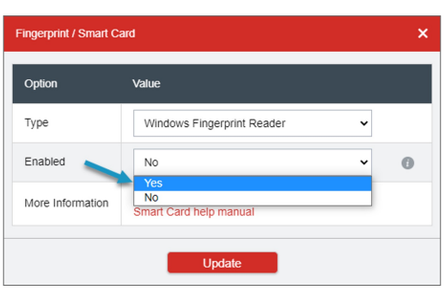
Note: You must have a Premium (not a free account) to use this service.

12. This time when the Fingerprint / Smart Card window opens, under Type, you should see "Windows Fingerprint Reader"

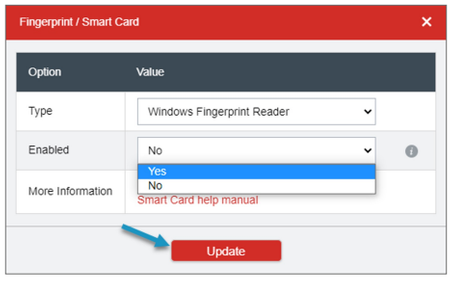
- If you do not see this, and instead see "No supported devices were found" please make sure your VeriMark™ fingerprint reader is connected to your computer.
- With your VeriMark™ Fingerprint Reader connected, close the Fingerprint / Smart Card window, wait a few seconds, and reopen this window.
- If issues persist, make sure the VeriMark™ reader is properly installed, close LastPass, and repeat steps 9-12.
- Support is available should you still have issues https://www.kensington.com/resources/contact/



13. With the Windows Fingerprint Reader listed under Type, **set Enabled to Yes**

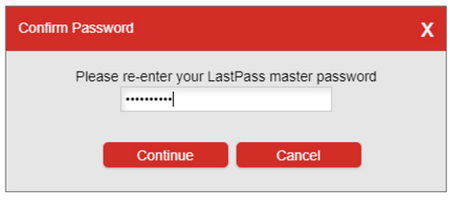


14. Then click **Update**



15. LastPass will then prompt you to enter your Master Password. Enter it and then press Continue

- If you receive an error that states "Something went wrong. : E" make sure your password was entered properly and try again.



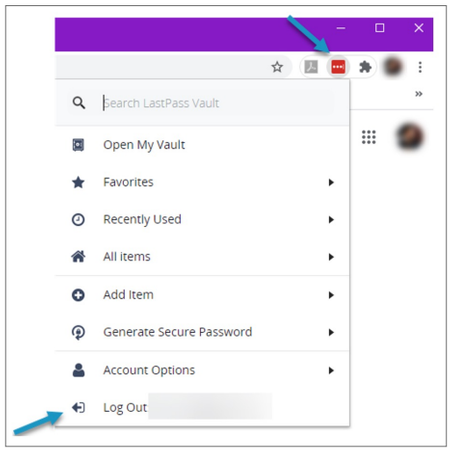
16. With the **correct password entered**, LastPass will prompt you to wait as it finishes the setup

17. When completed, LastPass will inform you that your **settings have been updated**. **Click Ok** to close this window

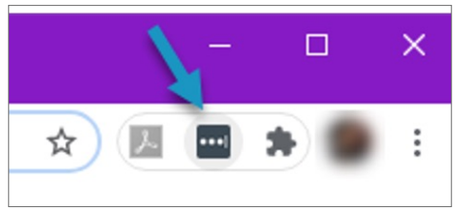
- See Step 23 if you received a prompt asking you to **set up your fingerprint with your fingerprint reader software (i.e. Windows Hello)**

18. You should now see **Enabled** listed next to the Fingerprint / Smart Card entry in LastPass

19. To test that this feature is working, **log out of LastPass**

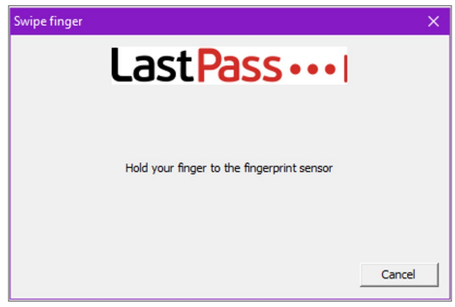


20. Now **click on the LastPass icon** again to log back in



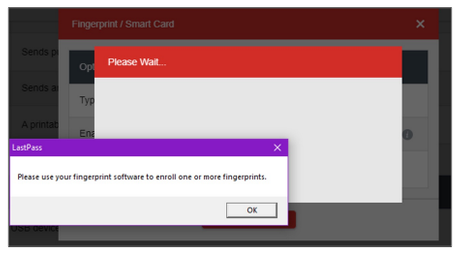
21. You should now be prompted to **use your fingerprint**, via the VeriMark™ reader, **each time you log into LastPass**

- If for some reason you don't have your fingerprint reader on you, don't worry, **clicking Cancel will prompt you to use your password instead**

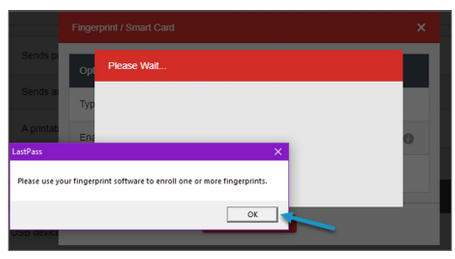


22. The setup of your VeriMark™ fingerprint reader with LastPass is now complete

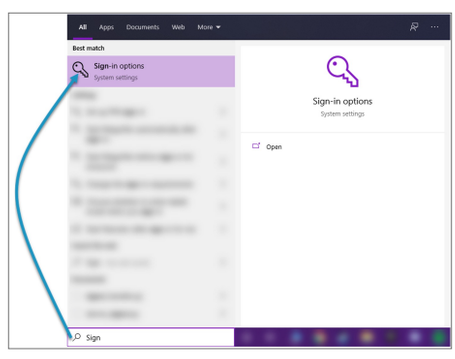
23. During Step 17, if you were prompted to **register your fingerprint(s) with your fingerprint software** (i.e. Windows Hello), LastPass will then prompt you (as shown below) to ensure you do so before proceeding.



24. If you have yet to do this, Click **OK**

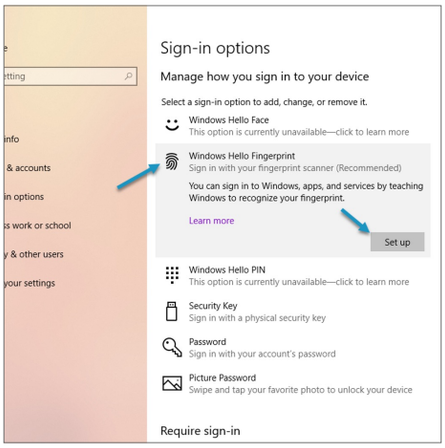


25. Within Windows, **type** Sign within the Search Bar and click on **Sign-in Options**

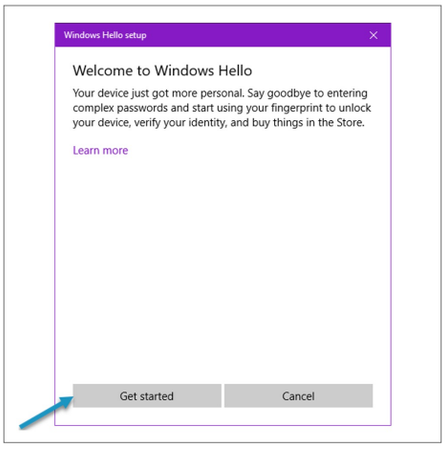


26. Select **Windows Hello Fingerprint** and click on **Set up**

- If this option is grayed out, please make sure your VeriMark™ Reader is connected to your computer. You may need to close this window and repeat step 25.



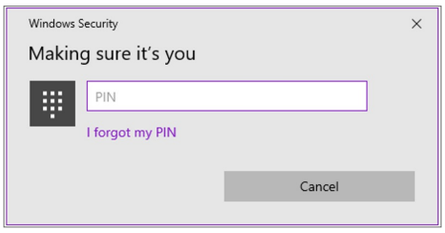
27. The Windows Hello setup wizard will start, click on Get Started



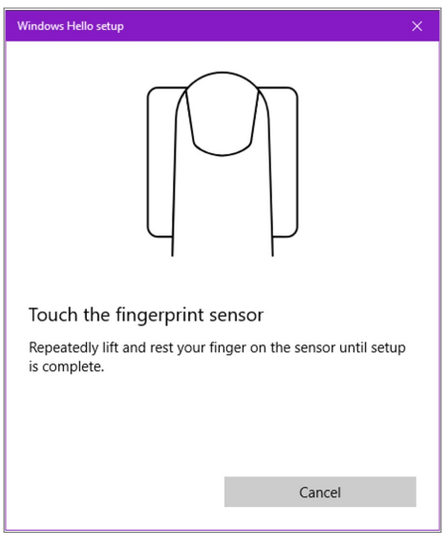
28. Type in your PIN

- If you haven't created one yet, you will be prompted to do so before continuing.

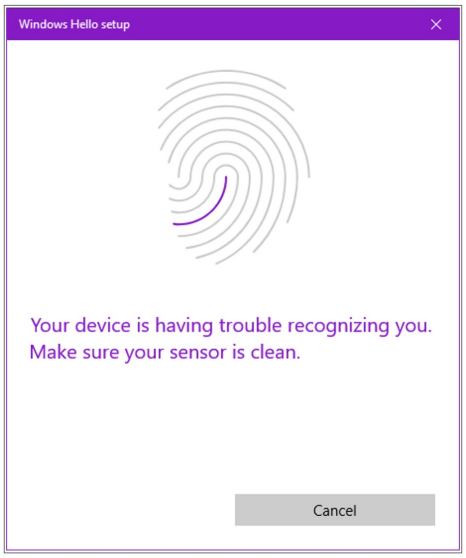
- This PIN is your unique access to your computer and will be used when your VeriMark reader is not connected to the computer.



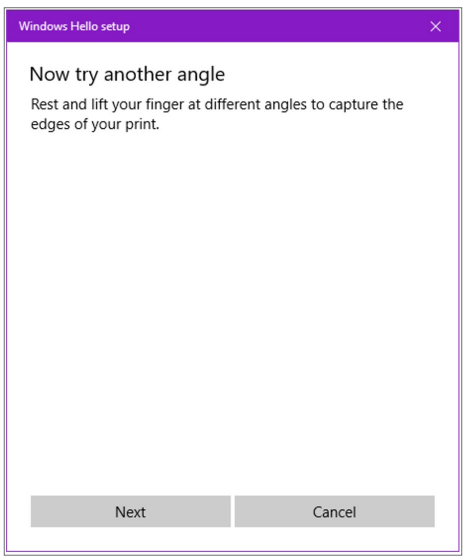
29. Select a desired finger and place it over the VeriMark™ sensor to start the process of the operating system securely capturing a template of your fingerprint



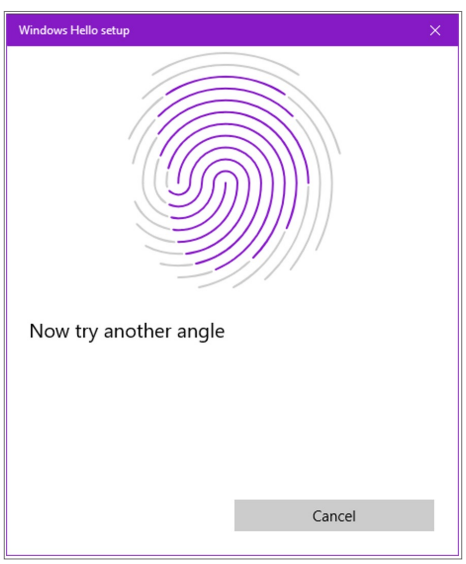
30. Continue to place your same finger over the sensor until prompted to try another angle



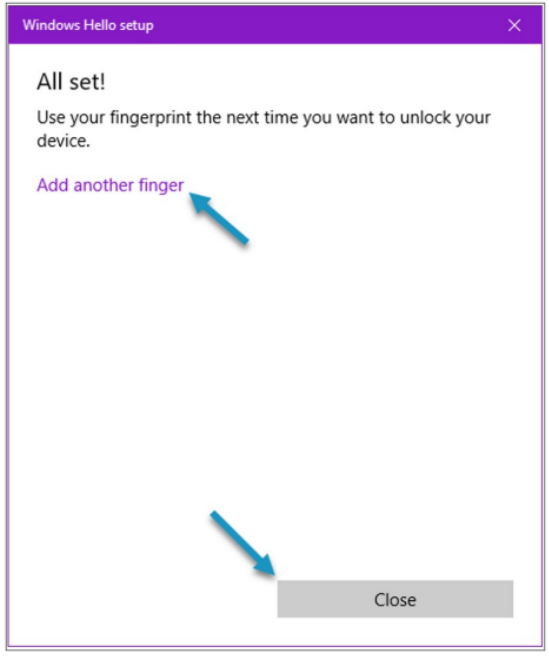
31. When prompted to try another angle, click Next



32. Now, place your same finger at varying angles onto the VeriMark fingerprint readers sensor until prompted that the process has completed



33. The process of adding your fingerprint to Windows Hello is completed but you can **click Add another finger** if desired to repeat steps (29-33) **or you can click Close** to finish



34. With the process of setting your fingerprint up with Windows Hello completed, **now go back to <u>step 17</u> to quickly finalize the LastPass Fingerprint setup process**