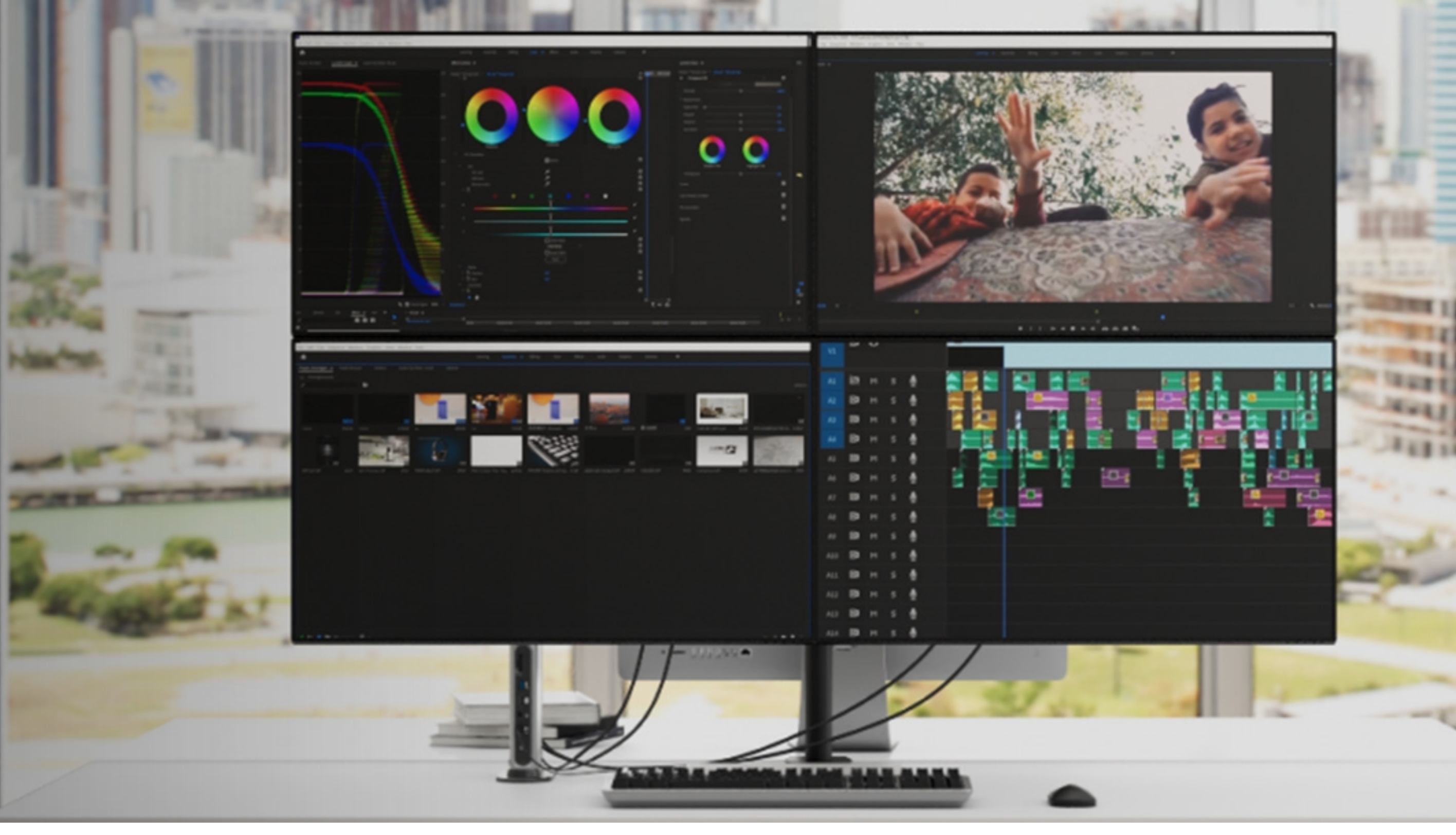


Unlock the full potential of your premium laptop.

The SD5800T Thunderbolt™ 4 and USB4® Quad Video Docking Station provides a powerful plug-and-play experience that unlocks the full potential of premium laptops.



Kensington aims high—from the quality and value of our products to the service and support we provide to our customers. Here's everything you need to set up your new SD5800T Thunderbolt™ 4 and USB4® Quad Video Docking Station.

How can we help?

Have a question about your SD5800T Docking Station? Need guidance with setup? Want to chat with a Kensington product specialist? Just scroll and select the resource you need.

Connect with a Kensington product specialist.



Phone:
800-535-4242

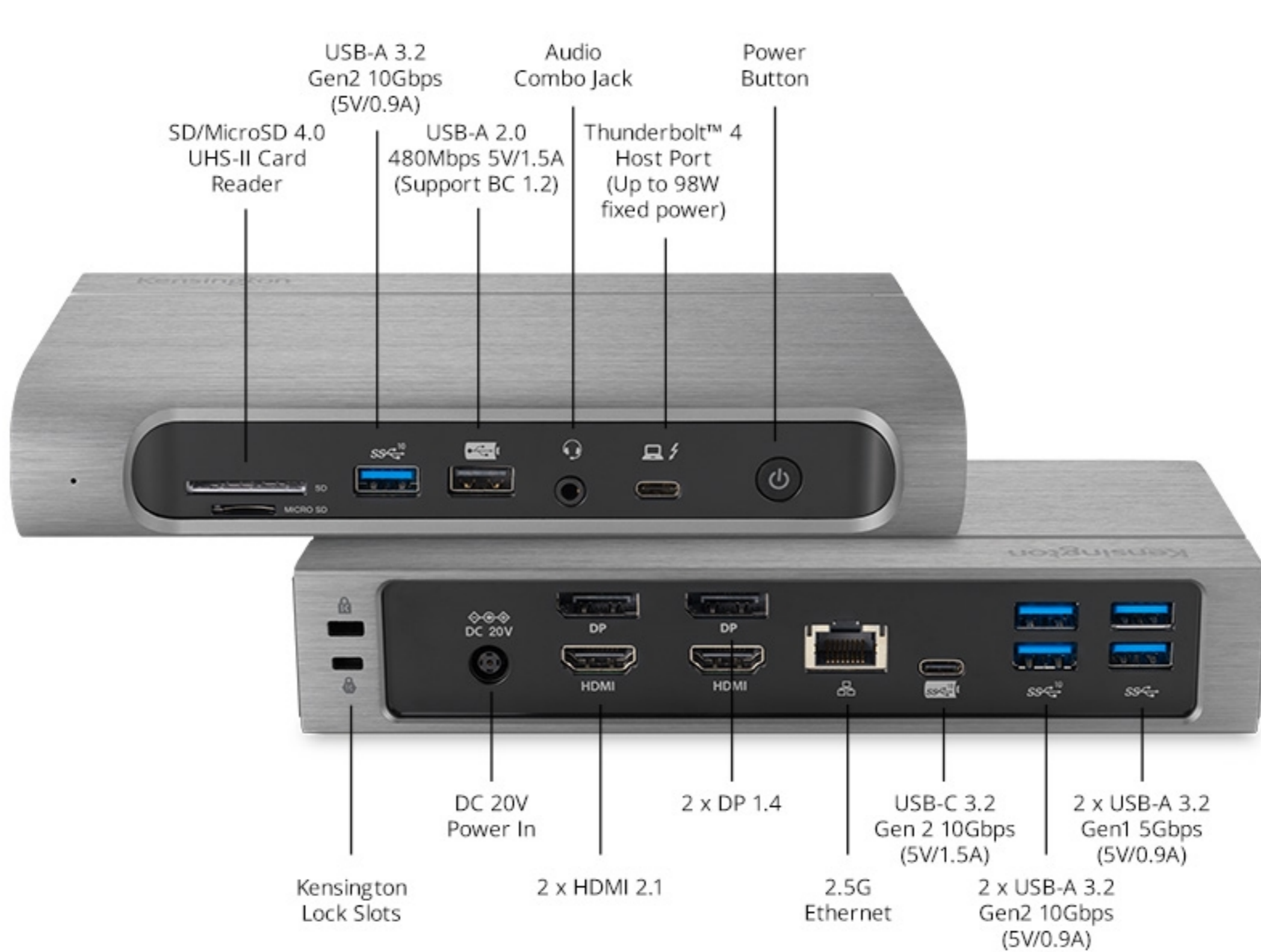


Technical Support:
[Support Page](#)



Live chat:
Click the Live Chat tab to the right

SD5800T, inside and out.



Need guidance with setup?

Kensington takes pride in making our comprehensive installation guides easy to follow, with simple illustrations and step-by-step instructions. This guide will walk you through setup and help you get to know your new docking station.

[Download PDF](#)



FAQs

- Q: Do Thunderbolt™ 4 desktop docking stations support USB-C® laptops?**
A: Yes, the SD5800T supports USB-C® Alt Mode laptops up to 10Gbps and Thunderbolt™ 3 or 4 laptops up to 40Gbps. It enables quad displays on both USB-C® Alt Mode and Thunderbolt™ 3 or 4 laptops. Thunderbolt™ offers a higher resolution and refresh rate, so for optimal performance, use Thunderbolt™ 4 desktop docking stations with Thunderbolt™ 3 or 4 laptops.
- Q: How many monitors does the SD5800T support and what is the maximum resolution supported?**
A: The SD5800T supports Quad 4K @ 60Hz or Single 8K @ 60Hz via an HDMI® port (DP supports up to 8K @ 30Hz) for Windows and Dual 6K @ 60Hz for MacBook models with M1 Pro, M1 Max, M2 Pro, and M2 Max chipsets and Single 4K @ 60Hz for MacBook models with M1/M2 base chipset.
- Q: Can my M1/M2 Pro, M1/M2 Max, and M1 Ultra chipset MacBook support quad displays?**
A: No, the M1/M2 Pro, M1/M2 Max, and M1 Ultra Chipset support up to dual displays.
- Q: Can my M1/M2 Base chipset MacBook support dual or quad displays?**
A: No, the M1/M2 Base Chipset supports only a single external display (M1/M2 Pro, M1/M2 Max, and M1 Ultra Chipset support up to dual displays).
- Q: Does this dock support USB Power Delivery (PD)?**
A: The SD5800T supports USB-C® PD 3.0 (fixed power delivery with up to 98W of laptop charging).
- Q: Does the SD5800T dock support fast-charging for my phone?**
A: Yes, the front USB-A 5V/1.5A port and the back USB-C® 5V/1.5A port can charge your phone.
- Q: Can I use other USB-C® or Thunderbolt™ 3 cables (not from the original box) on this dock?**
A: No, we only guarantee that the Kensington cables shipping with the dock will work since USB cables can vary greatly between different manufacturers. We recommend contacting Kensington for replacement cables if needed.
- Q: My Mac included an 87W power adapter, will this dock still charge my system?**
A: Yes, the SD5800T supports Power Delivery up to 98W of charging, with actual power delivery based on system requirements—making it an ideal solution for MacBook laptops.
- Q: Is there a way to mount the SD5800T dock behind my monitor?**
A: Yes, the SD5800T can be mounted behind your monitor using a mounting bracket (sold separately; K34050WW).
- Q: Will the SD5800T work with Kensington's DockWorks™ software?**
A: Yes, the SD5800T works with Kensington DockWorks™ software and installation is recommended for the best connection, performance, and security from your docking station.
- Q: What laptops and operating systems does the SD5800T support?**
A: The SD5800T supports Thunderbolt™ 4, Thunderbolt™ 3, USB4®, and USB-C® devices running Windows (10 or later) or macOS (11 or later).
- Q: Since the SD5800T is a Thunderbolt™ 4 docking station, is it compatible with non-Thunderbolt™ devices?**
A: Yes, Kensington Thunderbolt™ 4 docking stations are compatible with non-Thunderbolt™ devices. However, keep in mind that you may not be able to utilize the full capabilities of Thunderbolt™ 4 on non-Thunderbolt™ devices.
- Does the SD5800T support sustainability commitments?**
A: Yes, the plastic material used in the SD5800T docking station is composed of 65% post-consumer recycled content (PCR), aimed at reducing our environmental impact.

Have feedback?

At Kensington, we value your feedback and suggestions. If you'd like to share your input on our products and services, please contact us at care@kensington.com.*

*Please note that this is a read-only contact path, and that any product related inquiries should be submitted via the above contact paths.

Contact Us

Pre-Sales Support: Sales@Kensington.com

Post-Sales Support: US 1-800-535-4242 // Canada +1 905-364-2719

US Product Support // Canada Product Support